

Suggestions

December 2025

Please do not use this door - When I was passing through the door, I noticed this sign. It was on the door I was opening. With the exception of one person, EVERYONE used the right hand door to enter and exit the waiting room. Maybe because most people are right-handed. FYI I am left-handed.

The sign was put on the door as the skylight in the waiting room was leaking. The leak was directly above the righthand door (going into the waiting room), therefore, creating a slip hazard. The water had been cleaned up and a bucket was placed on the spot to catch any further drips. The sign was put up to highlight the issue and avoid an accident. Unfortunately, many patients ignored the sign and the bucket was pushed aside by the door opening. Luckily, given the rain had stopped, this no longer presented a H&S risk.

The leak was reported to NHS Property Services in line with normal protocol.

Thank you for drawing our attention to the ineffectiveness of the sign. In future we will ensure the sign gives the reason for not using the door and is larger. We will use additional portable signage/barriers to prevent people from using the affected door.