

## **PATIENT SUGGESTIONS – 2025/2026**

### **January 2025**

#### **1. Put some oil on the doors; it's driving us all mad**

Our staff also find the automatic doors frustrating, especially as it means telephone calls and patient conversations can be challenging with the background noise. We have reported the issues to our landlord on numerous occasions and many engineers have attended. Unfortunately, the solutions do not appear to last. If only it were as easy as putting some oil on!

### **March 2025**

#### **1. Door handles - pass on our germs in waiting room**

We understand your concerns, however, due to patient confidentiality it is not best practice to leave the waiting room doors open. As such, we provide hand sanitiser gel at various points in the surgery for those patients that wish to use it.

## **Compliments**

### **March 2025**

So helpful.

### **April 2025**

Really helpful reception team and doctors, who do everything they can to help. Brilliant surgery.

### **May 2025**

Your staff are very nice and helpful.

Hello: Great doctors.