

PATIENT SUGGESTIONS – July - September 2023

1. Please can you get a fan in the waiting room

We have considered this, however, it is a shared waiting room and it would involve risk assessments and cleaning schedules to ensure it didn't post a safety and infection control risk. We appreciate the waiting room can become warm and stuffy, however, the hot temperatures are normally limited to a small number of weeks each year. Therefore, we believe the increased infection control risks outweigh the potential benefits. NHS Property Services (the owner of the building) are aware the skylights don't work; we believe this is on a "job list" so will, hopefully, be restored before next summer and mean windows can be opened to let air in.

2. I just wanted to write a short note to say I had a very good consultation today by a new doctor but, unfortunately, the experience was spoilt somewhat as this male doctor had really bad body odour to the point it made me feel sick.

Thank you for your positive feedback on the consultation, which will be passed onto the GP concerned and his trainer. We are aware of the sensitive issue raised and have discussed this with the clinician concerned.

PATIENT SUGGESTIONS – as at September 2023

1. Dr Khalid

I saw him on 4 August and he was lovely. I had women's problems, however, he was very understanding and helpful.

PATIENT SUGGESTIONS – as at December 2023

1. Absolutely amazing Dr Baron. Top doctor Award of the year.