

Reasonable Adjustments

A reasonable adjustment will support you to get the healthcare you need in the way that you need.

The Equality Act 2010 is the law that says this must happen



It is to make sure that you have the same opportunities as everyone else

If you have a disability, you can ask for reasonable adjustments to be made

A reasonable adjustment might be ...



To have a longer appointment so you have time to explain and understand what you are told by the doctor or nurse.



To ask your doctor or nurse to speak in a clear way and not to use medical words that you do not understand.



For your information letters and leaflets to be clear and in a way you can understand. This may be easy read or by using symbols.



If there is a quiet room available that you can use it if you need too.



If there is a quieter entrance to the building so you do not have to go through the main waiting area if this scares or worries you.



You may need to be told when its your turn to go into your appointment.



A reasonable adjustment is to support you to get the support you need and is very different to everyone. Make sure you ask if you need them to happen.